# Volunteer Role Description

**Food On Our Doorstep (FOOD) Clubs**

**FOOD Club Volunteer**

Location

**Bristol and SW**

Time commitment

**Up to 4 hours per week.**

The Food Club runs for 3 hours/week distributing food to families (including time to set up and clean down)

We also need volunteers to help with the taking the delivery of food (usually the day before the FOOD club**)**

How you can help us

As a FOOD Club Volunteer you will be part of the friendly team providing local families with an affordable way to access food whilst also saving food from landfill.

What’s involved?

* Receiving deliveries and ensuring the safe storage of food.
* Completing daily checks to keep food safe.
* Distributing food to member families
* Introducing families to new opportunities and activities through signposting to local services and within the Children's Centres
* Contribute to a non-judgmental, safe space and support families emotional wellbeing where needed.
* Volunteers will need to gain an understanding (appropriate to your role) of, and comply with, all relevant Family Action Policies and procedures.

This role would suit people who: (Skills and attributes needed)

* Are friendly, non-judgmental and empathetic
* Have an understanding of working with vulnerable families
* Have an interest in or experience with working to tackle food insecurity or poverty
* Are confident speaking to a diverse range of people and an active listener
* Are able to work in a confidential environment
* Are a team player
* Are organised and proactive

What’s in it for you?

* An excellent opportunity to develop new and existing skills
* The opportunity to gain experience in health and social care services
* The chance to be at the heart of your local community, meet new people and be part of an enthusiastic team
* Out of pocket expenses
* Training, support and references

Training and support you will receive

As a volunteer with Family Action, you will get:

* Access to our standard e-learning package, giving you a great basic introduction to topics such as Safeguarding and Equality and Diversity.
* Access to an accredited level 2 qualification in Food Safety and Hygiene for Catering
* Access to the FOOD Club
* Face-to-face training to ensure that you are fully equipped with the knowledge and skills needed for this role.
* Regular meetings with your supervisor to discuss any challenges you are facing, and celebrate your progress in the role.
* Ongoing support from your supervisor and the wider team.